CRISPMIND LTD.
BUG BOUNTY PROGRAM POLICY AGREEMENT

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The Bug Bounty Program is run by Crispmind Ltd, which has its registered office at 145 South Wells Street, Suite 1800, Chicago, IL (referred to hereinafter as "**Crispmind**" or "**we**" or "**our**").

What is Tectum SoftNote's Bug Bounty Program?

Tectum SoftNote Bug Bounty Program Agreement establishes rules and guidelines for recognition and rewards to bug bounty hunters and members of the Tectum SoftNote community ("**Hunter/s**") for helping us find and address bugs in Tectum SoftNotes's protocols and software ("**Bug/s**"), in accordance with the terms set out in this agreement. If you discover a Bug, we appreciate your cooperation in responsibly investigating and reporting it to us so that we can address it as soon as possible.

Eligibility to participate in Tectum SoftNote's Bug Bounty Program:

To be eligible to participate in the Tectum SoftNote Bug Bounty Program, you must not:

- Be in violation of any national, state or local law or regulation; and/or
- Publicly disclose your findings and/or the contents of your Submission(s) in any way without Crispmind LTD's prior written approval.

  If Crispmind LTD discovers that you do not meet the criteria above or violate any of the Responsible Investigation and Reporting Rules listed below, Crispmind LTD shall disqualify you from receiving any rewards.

What's an Eligible Bug?

  Generally speaking, any bug that poses a significant vulnerability, either to the soundness of protocols and protocol/implementation compliance to network security, to classical client security as well as security of cryptographic primitives, could be eligible for reward. In addition, security issues with certain services that Crispmind offers are in scope as well. ***Please note that it's entirely at our discretion to decide whether a bug is significant enough to be eligible for reward.***

What's Ineligible?

- Bugs which have already been submitted by another user or are already known to the Tectum SoftNote team or already publicly disclosed;
- Crispmind development team, employees and any other person employed in any way by Crispmind LTD;

- Anyone engaged by a user of the Tectum SoftNote codebase to review or audit Tectum SoftNote's code (which has been specifically developed for that user) in exchange for remuneration will not be eligible for rewards.

What's Out of Scope?

The following security issues are currently not in scope (please don't report them):

- Volumetric/Denial of Service vulnerabilities (i.e. overwhelming our service with a high volume of requests);
- TLS configuration weaknesses (e.g. "weak" cipher suite support, TLS1.0 support, sweet32 etc.);
- Reports indicating that our services do not fully align with "best practice" (e.g. missing security headers or suboptimal email-related configurations such as SPF, DMARC etc.);
- Issues surrounding the verification of email addresses used to create user accounts;
- Clickjacking vulnerabilities;
- Self XSS (i.e. where a user would need to be tricked into pasting code into their web browser);
- CSRF where the resulting impact is minimal;
- CRLF attacks where the resulting impact is minimal;
- Host header injection where the resulting impact is minimal;
- Network data enumeration techniques (e.g. banner grabbing, existence of publicly available server diagnostic pages);
- Reports of improper session management / session fixation vulnerabilities.

Responsible investigation and reporting rules

Responsible investigation and reporting includes, but is not limited to, the following rules:

- Don't violate the privacy of other users, or destroy data, etc.;
- Don't defraud or harm Tectum SoftNote or its users during your research; you must make a good faith effort to not interrupt or degrade our services;
- Don't target our physical security measures, or attempt to use social engineering, spam,
- distributed denial of service (DDOS) attacks, etc.;
- Report the bug only to us and not to anyone else;
- In general, please investigate and report bugs in a way that makes a reasonable, good faith effort not to be disruptive or harmful to us or our users. Otherwise your actions might be interpreted as an attack rather than an effort to be helpful.

Reward

Tectum SoftNote's Bug Bounty Program rewards are at the sole and absolute discretion of Tectum SoftNote.

- The reward for eligible bugs is a payment of up to 4 TET.
- We may, at our sole and absolute discretion, pay more than 10 TET for particularly serious issues, i.e. that the identified issue could put a significant number of users at risk of severe damage, monetary or otherwise.
- Each bug will only be considered for a reward once.

How to Report a Bug

Send your bug submission ("**Submission**") to security@softnote.com, including the following information:

1. Your name
2. Description of the bug
3. Attack scenario (if any)
4. Components
5. Reproduction
6. Other details

Try to include as much information in your report as you can, including a description of the bug, its potential impact, and steps for reproducing it or proof of concept.

As the email subject, please use the following format: SoftNote BUGBOUNTY_[SEVERITY LEVEL] (the severity level of the issue is discretional to your understanding of the submission).

Once the issue has been submitted, our team will review the information, assign a severity level (that may or may not be similar to your choice) and redirect this to a member of the Tectum SoftNote Bug Bounty Program team, who will contact you with more details on the next steps.

Tectum Softnote's Right To Fully Exploit Bug Submissions

As a condition of participation in Tectum SoftNote's Bug Bounty Program, you hereby grant Tectum SoftNote, and each of Tectum SoftNote's subsidiaries, affiliates, successors and customers a perpetual, irrevocable, worldwide, royalty-free, fully paid-up, transferable, sublicensable (through multiple tiers) and non-exclusive license to use, reproduce, adapt, modify, publish, distribute, publicly perform, create derivative work from, make, use, sell, offer for sale, import and otherwise fully exercise and exploit all of your Submissions and all related intellectual property rights for any purpose. Further, you hereby waive, and irrevocably agree not to assert against Tectum SoftNote, and each of Tectum SoftNote's subsidiaries, affiliates, successors and customers, any and all claims of any nature arising out of any disclosure of a Submission.

Important legal information

Tectum SoftNote's Bug Bounty Program is a discretionary rewards program for our active community to encourage and reward those who are helping to improve Tectum SoftNote's software. It is not a competition. We can cancel the program at any time and rewards are at the sole discretion of Tectum SoftNote. You are responsible for all taxes payable in connection with the receipt of any rewards. All rewards are subject to the laws of England and Wales. Finally, your testing must not violate any law or compromise any data that is not yours.

We will do our best to respond to your Submission as quickly as possible, keep you updated on the fix, and award a reward where appropriate. If you do your best to follow these Tectum SoftNote Bug Bounty Program terms when discovering and disclosing a vulnerability, we will not consider your actions as an attack and we won't take any legal action against you.

LIMITATION OF LIABILITY

CRISPMIND LTD AND ITS OFFICERS, AFFILIATES, REPRESENTATIVES, CONTRACTORS AND EMPLOYEES SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, LOSS OF DATA OR GOODWILL, SERVICE INTERRUPTION, COMPUTER DAMAGE OR SYSTEM FAILURE OR THE FAILURE TO PAY A REWARD, ARISING OUT OF OR IN CONNECTION WITH THE TERMS OF THIS BUG BOUNTY PROGRAM, WHETHER BASED ON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), OR ANY OTHER LEGAL THEORY, AND WHETHER OR NOT SUCH PARTY HAS BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGE.

IN NO EVENT SHALL CRISPMIND LTD'S TOTAL LIABILITY TO ANY HUNTER ARISING OUT OF OR IN CONNECTION WITH THE TERMS OF THIS BUG BOUNTY PROGRAM EXCEED AN AMOUNT OF $40.

Confidentiality

Any information you receive or collect about Tectum SoftNote or its customers through the Tectum SoftNote Bug Bounty Program ("**Confidential Information**") must be kept confidential and only be used in connection with the Tectum SoftNote Bug Bounty Program. You may not use, disclose or distribute any such Confidential Information, including, but not limited to, any information regarding your Submissions and information you obtain when researching the Tectum SoftNote products and services, without Tectum SoftNote's prior written consent. The only exception to this obligation of confidentiality is that you may disclose the high-level details of your findings provided that you DO NOT disclose Tectum SoftNote's name or details.

Governing law and jurisdiction

Any obligations arising out of or in connection with the Tectum SoftNote Bug Bounty Program or its subject matter will be governed by and construed in accordance with the laws of United States, and the courts of United States shall have exclusive

jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the Tectum SoftNote Bug Bounty Program.

Miscellaneous

This Agreement is not assignable or transferable by you except with Crispmind LTD prior written consent. Crispmind LTD may transfer and assign any of its rights and obligations under this Agreement without consent. No agency, partnership, joint venture, or employment is created as a result of this Agreement and you do not have any authority of any kind to bind Crispmind LTD in any respect whatsoever.

Customer Services

If you have a query or complaint about Tectum SoftNote's Bug Bounty Program, please contact us using any of the following contact details below: security@softnote.com.